

Facilities at The Postal Museum

Visual Story

In this picture guide you can find out information about the **facilities** you can access at The Postal Museum.

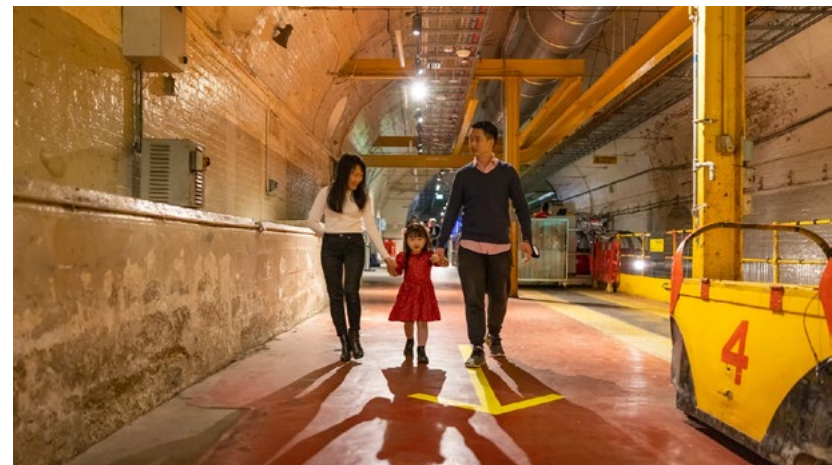
Mail Rail

On your visit to The Postal Museum you will go to the **Mail Rail site**.

There are **activities for children, families and adults** and you can:

- Ride a **miniature underground train** called Mail Rail.
- Visit the **permanent exhibition** where you can learn about the history of Mail Rail and play with fun interactive exhibits.
- Visit **Sorted!** The Postal Play Space.
- Visit the **gift shop** in Mail Rail.
- Use the **Changing Places Toilet, unisex toilets** and **baby changing** facilities.

You can **find out more** about these activities and facilities in this **visual story**.



Sorted! The Postal Play Space

On your visit to The Postal Museum you can **book tickets to Sorted! The Postal Play Space.**

Sorted! The Postal Play Space is an **indoor play area for children aged 8 and under.**

You can pretend to be a **postal worker** in an **interactive village** with **streets, buildings, trolleys, pulleys, slides and chutes.**

Sorted! is located on the **ground floor of Mail Rail.** Sessions are **45 minutes** and you will **need to purchase a separate ticket to visit Sorted!**

You can **find out more** about Sorted! in this **visual story.**



The Postal Museum

On your visit to The Postal Museum you will go to **The Postal Museum site**.

There are **activities for children, families and adults** and you can:

- Visit the **permanent exhibition** where you can learn about the history of the postal service and play with fun interactive exhibits.
- Visit the **temporary exhibition** that changes every 6 months to a year. The theme of the exhibition will be linked to the post.
- Visit the **Archive**.
- Visit the **Learning Space** if an activity is taking place. This would be advertised on the website.

- Visit the **gift shop** in The Postal Museum.
- Use the **café** which serves a selection of hot and cold drinks, cakes and sandwiches.
- Use the **unisex toilets** and **baby changing** facilities.

You can **find out more** about these activities and facilities in this **visual story**.



The Archive

On your visit to The Postal Museum you can visit the **Archive**.

The **Archive** is on **Level 1** and can be accessed using the **stairs or lift**.

This room is where you can look at the **archives** and find out about people who **worked for the postal service**. You can also find out more about the items cared for by the museum. This includes information about items not on display in the exhibitions.

You can find out more about **stamps** here as well.

A team of **friendly archivists** can **help you and answer any questions** you might have.



Gift shops and café

On your visit to The Postal Museum you can visit the **gift shops** and the **café**.

There are **two gift shops** at The Postal Museum. One is in the **Mail Rail building** and one is in **The Postal Museum building**.

There is a **café** in The Postal Museum building where you can buy a selection of hot and cold drinks, cakes and sandwiches. There are **indoor tables and seating available**.

There is an **outdoor courtyard with additional seating**. You are also welcome to **eat café products here**, as well as your **own food and drink** you bring with you.

We are only accepting **contactless or card payments** in the gift shops and café, we **cannot accept cash payments** at this time.



Toilet facilities

On your visit to The Postal Museum you can **access a range of toilet facilities**, including:

- **Unisex toilets** in The Postal Museum and Mail Rail.
- **Accessible toilets** in The Postal Museum and Mail Rail.
- **Baby changing units** in The Postal Museum and Mail Rail.
- A **Changing Places toilet** on the lower ground of Mail Rail, accessed by a platform lift. If you need a **RADAR key** please speak to a member of staff.





The
Postal
Museum



**Ambitious
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Supported by the City of London Corporation's charitable funder, City Bridge Trust, the D'Oyly Carte Charitable Trust and Art Fund.



Art Fund_

Thank you for visiting The Postal Museum, we hope you had a great time.